

FY24-25 ANNUAL STATE PERFORMANCE REPORT



Iona-McGregor Fire Protection & Rescue Service District



Prepared By :
Seth Comer, Fire Chief

As Required By :
Section 189.0694, F.S.

 239.433.0660

 FireChief@ionafire.com

Introduction

In accordance with Florida Statute 189.0694, we are proud to present the Iona McGregor Fire District's annual state performance measures and standards report. This document provides a clear overview of our district's performance, accomplishments, and financial stewardship throughout the past year. It reflects our shared commitment to transparency, accountability, and the highest standards of service to our community.

The members of the Iona McGregor Fire District remain united to protect lives, property, and the environment through professional emergency response, proactive fire prevention, and community engagement. Within these pages, you will find information highlighting our operational achievements, training and development efforts, community risk reduction programs, and the dedication of our personnel who serve with integrity and compassion every day.

We take great pride in the progress made this year and remain focused on strengthening our capabilities, fostering collaboration, and preparing for the challenges ahead. Together—with the support of our residents, partners, and Board of Fire Commissioners—we continue to build a safer and stronger Iona McGregor community.

Respectfully,



Seth Comer

Iona-McGregor Fire Chief

Goal or Objective Performance Measure	Performance Measure	Fire Suppression	Rescue and EMS	All Hazards Response	Community Risk Reduction	Achievements FISCAL YEAR 2024-2025
<u>Goal or Objective Performance Measure:</u> Ensure effective and efficient emergency services with an established benchmark for turnout times to fire suppression-related incidents (0:01:20).	NFPA 1710, District-adopted standards	X				The district has adopted the NFPA benchmark of 1:20 for turnout times for fire related incidents. This was adopted as part of the Community Risk Assessment/ Standard of Cover process and is reviewed annually. For FY 2025, 118 seconds was the 90th percentile performance.
<u>Goal or Objective Performance Measure:</u> Ensure effective and efficient emergency services with an established benchmark for response times to fire suppression-related incidents (0:06:24 to low-risk structures for first unit).	District-adopted standards	X				District has adopted this standard through its CRA/SOC process. 90th percentile travel time for first unit on low risk structure fires was 6.3 minutes for FY 2025.
<u>Goal or Objective Performance Measure:</u> Ensure training standards meet and/or exceed ISO requirements through consistent training schedules on topics including company training (192 hours), driver training (12 hours), officer training (12 hours), hazmat training (6 hours), and facility training (18 hours).	Department-adopted standards (2023 Annual Training Plan), ISO	X				During 2024 the District achieved over 45,000 hours of training. These hours included 100% of the ISO required hours as well as the Florida Bureau of Fire Standards requirements for continuing education for member certifications.
<u>Goal or Objective Performance Measure:</u> Conduct live fire training in accordance with NFPA 1403 and in collaboration with Bonita Springs Fire Control and the Fort Myers Public Safety Academy.	District-adopted standards (2023 Annual Training Plan), NFPA 1403	X				The district facilitated five days of live fire evolutions at the Southward Village Housing Complex in conjunction with Lee County Training Co-Op.
<u>Goal or Objective Performance Measure:</u> Ensure that Hazmat technicians train monthly with the regional Hazmat Team, with line fire personnel receiving in- house training utilizing videos.	District-adopted standards (2023 Annual Training Plan)	X				The district maintained collaborative monthly training with the regional hazmat team.
<u>Goal or Objective Performance Measure:</u> Ensure that the fire suppression equipment used by the operational staff is always safe and functional. If a piece of equipment has deficiencies, the objective is to replace it with one from the District's storage or to purchase a new item in a timely manner. Required testing for equipment (fire pumps, ladders, aerial devices, fire hoses, etc.) should be conducted annually by a certified technician and the record should be kept for the life of the equipment.	District-adopted standards; NFPA 1852, 1901, 1911, 1925, 1932 and 1936	X				The district has a dedicated Division of Logistics which oversees these objectives and maintains compliance.
<u>Goal or Objective Performance Measure:</u> Maintain a hazardous materials response program supported by staffing and equipment resources with a goal of contributing to efficient hazardous materials incident response.	District-adopted standards, NFPA 472	X				Operations personnel all have responder level hazmat training at a minimum, with all hazmat team members certified as technicians through the state of Florida.

Goal or Objective Performance Measure	Performance Measure	Fire Suppression	Rescue and EMS	All Hazards Response	Community Risk Reduction	Achievements FISCAL YEAR 2024-2025
<u>Goal or Objective Performance Measure:</u> As a component of the monthly Chief's Report to the Board of Fire Commissioners, continue to report the outputs of the fire training program, including the number and types of programs delivered.	District-adopted standards (Chief's Report)	X				The monthly Fire Chief report includes divisional reports, including the Training Division which reports these outputs.
<u>Goal or Objective Performance Measure:</u> Through the utilization of preventative maintenance and repair, ensure that the District's fleet (fire apparatus, rescue vehicles, and staff vehicles) is in a state of readiness and good repair.	District-adopted standards; NFPA 1901, 1911, and 1925	X	X	X	X	The district has a dedicated Division of Logistics which oversees these objectives and maintains compliance.
<u>Goal or Objective Performance Measure:</u> Ensure that all District facilities are clean, safe, structurally sound, and repaired in accordance with local codes and standards, while also remaining in a state of good repair.	District-adopted standards; NFPA 1201 and 1500	X	X	X	X	The district has a dedicated Division of Logistics which oversees these objectives and maintains compliance.
<u>Goal or Objective Performance Measure:</u> Ensure that all inspections and testing of the facilities' fire suppression systems are conducted by certified experts.	District-adopted standards; NFPA 13, 72, and 96	X	X	X	X	The districts Fire Prevention Division oversees this objective and ensures compliance.
<u>Goal or Objective Performance Measure:</u> Ensure effective and efficient emergency services with an established benchmark for turnout times to EMS- related incidents (0:01:00).	NFPA 1710, District-adopted standards		X			The NFPA recommended benchmark of 1:00 for turnout to EMS incidents has been adopted through the CRA/SOC process. For FY 2025 the 90th percentile time for turnout to all EMS incidents was 1:50
<u>Goal or Objective Performance Measure:</u> Ensure effective and efficient emergency services with an established benchmark for response times to EMS- related incidents (0:06:04 to low-risk incidents for first unit).	District-adopted standards (IMFD CRA-SOC); NFPA 450 and 1710		X			90th percentile response times (which include dispatch, turnout and travel time) for FY 2025 was 11.7 minutes to low risk EMS incidents.
<u>Goal or Objective Performance Measure:</u> Ensure that EMS-related training standards and programs meet and/or exceed District, state (biennial license renewal), and national standards.	District-adopted standards; Florida Department of Health (FDOH); Florida Administrative Code 64J-1.008(2)(a) and 64J-1.009(2)(a)		X			The District maintains compliance with all state and local requirements to maintain its Certificate of Public Convenience and Necessity (COPCN) which provides the District the designation of an Advanced Life Support (ALS) provider in the State of Florida.
<u>Goal or Objective Performance Measure:</u> Conduct dive rescue training based on modified standards of Dive Rescue International.	District-adopted standards, Dive Rescue International		X			Divers were trained in accordance with district operating guidelines to maintain operational readiness.

Goal or Objective Performance Measure	Performance Measure	Fire Suppression	Rescue and EMS	All Hazards Response	Community Risk Reduction	Achievements FISCAL YEAR 2024-2025
<u>Goal or Objective Performance Measure:</u> Ensure technical rescue training is provided monthly to maintain proficiency in the three main disciplines (vehicle extrication, rope rescue, and confined space). Additionally, Urban Search and Rescue (USAR) team members will attend training conducted by Florida Task Force 6.	District-adopted standards, NFPA, FLUSAR		X			The District has substantial ability for mitigation internally, but does rely on mutual and automatic aid agreements to provide necessary resources for some incidents. The District maintains a Technical Rescue Team (TRT) of members with technician level certifications in Vehicle and Machinery Rescue (VMR), Confined Space, and Rope Rescue. "Squad Saturdays" are a regular part of the training schedule wherein training occurs on these disciplines. USAR team members regularly attend team training.
<u>Goal or Objective Performance Measure:</u> Ensure compliance with all current EMS standing orders, guidelines, and protocols, while also ensuring attendance at the quarterly Medical Care Council (MCC) meetings and associated sub-committee meetings (protocols and quality assurance).	District-adopted standards, Lee County Common Treatment Guidelines (LCCTG), NFPA 450		X			The Division Chief of EMS/ Health & Safety attends all MCC meetings and participates in various sub-committees of that council. This keeps the district current and in compliance with this objective.
<u>Goal or Objective Performance Measure:</u> Continue participation with the Lee County Marine Emergency Response Team (MERT) through a collaborative deployment system with a goal of contributing to efficient county marine operations.	District-adopted standards, Lee County MERT SOG		X			The District maintains marine response in the waterways of Lee County through a collaborative deployment system. Marine Emergency Response Team (MERT) includes multiple fire departments, law enforcement, and the U.S. Coast Guard. The District maintains a fire boat and regular staffing of rescue divers for response.
<u>Goal or Objective Performance Measure:</u> Maintain a technical rescue response program supported by staffing and equipment resources with a goal of providing efficient technical rescue incident response.	District-adopted standards		X			The District manages a technical rescue program within the community that is supported by adequate staffing of personnel. The District has substantial ability for mitigation internally, but does rely on mutual and automatic aid agreements to provide necessary resources for some incidents. The District maintains a Technical Rescue Team (TRT) of members with technician level certifications in Vehicle and Machinery Rescue (VMR), Confined Space, and Rope Rescue. Some TRT members possess additional training and membership with the multi-agency Region 6 Urban Search and Rescue (USAR) team.
<u>Goal or Objective Performance Measure:</u> From an all-hazards response perspective, continue the utilization of the National Incident Management System (NIMS) and Incident Command System (ICS) in conjunction with local law enforcement and the Florida Forestry Service.	District-adopted standards (IMT All-Hazards SOG), State Emergency Response Plan, Lee County Comprehensive Emergency Plan			X		The Domestic Preparedness Program is managed at the county level with collective involvement from numerous agencies, including fire districts represented by the Lee County Fire Chiefs Association. The District maintains elements of domestic preparedness in support the Lee County Comprehensive Emergency Operations Plan and follows the all-hazards guidelines/plan in place. All personnel are trained in the ICS and utilization of the National Incident Management System (NIMS). Multiple officers maintain ICS 300 and ICS 400 certifications.

Goal or Objective Performance Measure	Performance Measure	Fire Suppression	Rescue and EMS	All Hazards Response	Community Risk Reduction	Achievements FISCAL YEAR 2024-2025
<u>Goal or Objective Performance Measure:</u> Continue to work collaboratively with other local agencies within Lee County with an overall goal of maintaining all- hazards response preparedness.	District-adopted standards (IMT All-Hazards SOG), Lee County Comprehensive Emergency Plan			X		The Domestic Preparedness Program is managed at the county level with collective involvement from numerous agencies, including fire districts represented by the Lee County Fire Chiefs Association. The District maintains elements of domestic preparedness in support the Lee County Comprehensive Emergency Operations Plan and follows the all-hazards guidelines/plan in place.
<u>Goal or Objective Performance Measure:</u> Continue to ensure compliance with fire codes and regulations through regular inspections and code enforcement.	District-adopted standards, Florida Fire Prevention Code				X	The Fire Prevention Division is the inspection, education, and enforcement division of the District. The Division provides life safety services through code enforcement and inspections during the new business development process, general fire inspections, operating and special use permitting, and complaint investigations. The Division is made up of the Fire Marshal and (3) certified Fire Safety Inspectors. The Division follows a standard operating guideline to ensure compliance with applicable laws, local jurisdiction, hazard and violation abatement, and agency objectives. The Division conducts all permit and construction related inspections for the District in addition to annual inspections on existing commercial and multi-family residential properties.
<u>Goal or Objective Performance Measure:</u> Continue to conduct risk assessments to identify potential hazards and determine areas of high risk.	District-adopted standards (IMFD CRA-SOC)				X	The district proactively and continually monitors risk as part of compliance with the Community Risk Assessment/Standards of Cover document and process. Through that process, risk was first classified (Fire Suppression, EMS, Technical Rescue, Hazardous Materials and Marine response). Each risk classification was categorized as either low risk, moderate risk, or high risk. This detailed approach allows ongoing assessment to determine areas of high risk.
<u>Goal or Objective Performance Measure:</u> Provide educational programs to the community on fire prevention, safe evacuation, and emergency preparedness.	District-adopted standards (IMFD CRA-SOC)				X	The Iona McGregor Fire District's public education initiatives, overseen by the Fire Prevention Division and coordinated by the Community Relations Specialist (CRS), are integral to reducing the risk of fire, injuries, and other safety concerns in the community through education and resource provision. Guided by the agency's mission and values, the CRS, with the support of IMFD staff as needed, delivers these programs.
<u>Goal or Objective Performance Measure:</u> Continue to engage with the community through events, meetings, and social media to promote fire safety and prevention.	District-adopted standards (IMFD CRA-SOC)				X	Aligning with the needs and demographics of the community, as well as informed by call data and statistics, the Iona McGregor Fire District prioritizes and tailors its programs. Covering a spectrum of crucial topics such as CPR training, car seat education, fire extinguisher training, fire safety and prevention, emergency preparedness, girls' empowerment camp events, and home and workplace safety, these comprehensive programs aim to educate and empower the community, fostering preparedness and minimizing the risk of harm in emergencies.

Goal or Objective Performance Measure	Performance Measure	Fire Suppression	Rescue and EMS	All Hazards Response	Community Risk Reduction	Achievements FISCAL YEAR 2024-2025
<u>Goal or Objective Performance Measure:</u> Ensure the establishment of partnerships with local businesses, organizations, and government agencies to promote fire safety and prevention.	District-adopted standards (IMFD CRA-SOC)				X	The Fire Prevention Division Foster collaboration with architects, engineers, contractors, and county officials on construction projects. The Division aims to enhance certificate of compliance inspections and ensure adherence to fire safety standards. The Division attends and participates with county prevention personnel in regular meetings to promote fire safety and prevention.
<u>Goal or Objective Performance Measure:</u> Continue to conduct origin and cause fire investigations to determine trends and aim to prevent future occurrences.	District-adopted standards (IMFD SOG 2.1.7), NFPA 921, State of Florida Fire Marshal's Office				X	The Fire Investigation, Origin, and Cause Program operates within the guidelines of District policies. The District provides origin and cause investigations for fires, explosion, and other emergency situations that endanger life or property. The District will provide a determination of fire origin and cause by means of factual data and analysis of those facts, objectively, truthfully, and without bias, preconception, or prejudice. The District monitors applicable codes, statutes, and ordinances to ensure the District's investigations and origin and cause determination program is current with local, state, and national standards and authorized through Section 633.112, Florida Statute.
<u>Goal or Objective Performance Measure:</u> Ensure the analyzation of data to verify patterns and trends to inform prevention efforts across the District.	District-adopted standards (Performance Outcome Measures)				X	The district has implemented after-action reports/reviews to ensure officers gain exposure to significant fire investigations. Through this process, the prevention Division looks to identify trends in fire origin and cause and integrate fire investigation data with the Community Relations Coordinator to enhance public education and reduce the impact of fires on the community.
<u>Goal or Objective Performance Measure:</u> As a component of the monthly Chief's Report to the Board of Fire Commissioners, continue to report the outputs of the fire prevention program, including the number and types of programs delivered.	District-adopted standards (Chief's Report)				X	The monthly Fire Chief report includes divisional reports, including the Prevention Division which reports these outputs.
<u>Goal or Objective Performance Measure:</u> Continue to utilize techniques such as social media (Facebook, Instagram, Twitter, and NextDoor) to reach a higher percentage of the District's population with diversified public fire safety education programs.	District-adopted standards, ISO, NFPA				X	The district has established a compelling social media presence, actively encouraging media outlets to utilize our platforms for emergency incident updates while engaging the community with diverse content.
<u>Goal or Objective Performance Measure:</u> At least annually, continue to formally monitor and report any gaps in current capabilities, capacity, and level of service of all identified programs provided within the delivery system to mitigate the identified risks within the IMFD's service area, as identified in the current Community Risk Assessment/Standards of Cover.	District-adopted standards (Performance Maintenance and Improvement Plan), NFPA, CPSE	X	X	X	X	This is accomplished with an annual update to the Community Risk Assessment/ Standard of Cover presented to the Board of Commissioners. As part of agency accreditation through the Commission on Fire Accreditation International (CFAI), the district submits an annual report to this entity to maintain accredited status. The district was the first fire department in SW Florida to attain accredited agency status in 2023. The district must go through the re-accreditation process every 5 years.